

Terms of Service Agreement



Date: _____

Customer Name: _____

Phone: _____ Email: _____

Computer Make: _____ Model: _____

Service Agreement:

I agree to allow Kool Geek's. to service the issues discussed about my device. I understand I am responsible for all fees and services rendered. I will be held liable to pay Kool Geek's for any fees incurred due to returned checks/insufficient funds from my account. I understand that if I do not make a payment within 7 days, I will be subject to a storage/dilatory fee. If I fail to payout my account within 15 days from the date my device is received, my device will become the sole possession of Kool Geek's. I understand I have a 30-day warranty that can become void if tampered with by anyone other than Kool Geek's technicians. By signing below, I agree to comply with all of the terms of the Service Agreement.

Warranty:

Kool Geek's provides a 30 days' warranty for your service under the following conditions: (1)30 days from the date your product is returned to you. (2) No other person(s) or company has tampered with the product we serviced. Meaning, no one other than Kool Geek's LA technicians has inspected, repaired or installed anything pertaining to the device. (3) I understand viruses are not included in the warranty. I understand that parts/merchandise bought by another company/vendor only has a 14- 30 days' warranty unless otherwise stated by Kool Geek's technician. Kool Geek's after which 30 days has passed your warranty becomes void. However, Kool Geek's Will charge a general labor charge to inspect the device we serviced.

Data Backup:

Customers are encouraged to backup all data before having their device serviced. Kool Geek's will not be held liable for any data lost upon servicing your device. However, upon documented request Kool Geek's LA, LLC. will backup data.

My signature below indicates that I have read, understand, and agree to all terms and conditions contained in this document. I also agree to pay all costs incurred. I will not hold Kool Geek's. or any employee's liable, in any way, for damages to my personal computer/ device or loss of data as a result of hardware repairs or upgrade work performed.

Customer Signature Drop-off

Date

Customer Signature Pick-up

Date